



# Klamath Open Door Pharmacy

**541-880-2094**

## FREQUENTLY ASKED QUESTIONS

### Where is the pharmacy located?

The pharmacy is located inside the Klamath Open Door clinic. Our address is 2074 S 6<sup>th</sup> St, Klamath Falls OR 97603

### What are the hours?

The pharmacy is open Monday through Friday from 8:30 a.m. to 6 p.m.

### Does the pharmacy offer sliding scale pricing?

Sliding scale pricing is available to all patients that qualify. Discounts are based on income limits set by the federal government.

### What are the prices for medications?

The pharmacy offers competitive prescriptions pricing with over thousands of medications at discounted rates. Please call us for pricing.

### How can I transfer my prescriptions to the Klamath Open Door Pharmacy?

Please ask any member of our pharmacy team to help you transfer your prescriptions. Call or visit us, and provide us a list of your medications and insurance information.

### What insurance plans does the Klamath Open Door pharmacy accept?

The pharmacy accepts most major insurance plans including the Oregon Health Plan, Cascade Health Alliance, and most Medicare Part D and private/commercial plans.

### Are language service available?

Yes. The pharmacy can print your prescription label and instructions in your language, and we use certified interpreters to communicate to you in your preferred language.

### HELP US PREVENT THE SPREAD OF COVID-19

#### CURBSIDE PICKUP OF MEDICATIONS

Pharmacy patients can have their medication delivered to their vehicles by calling the pharmacy 541-880-2094. To expedite pickup, please call ahead to prepay any copays over the pharmacy using a credit or debit card

#### HOME DELIVERY OF PRESCRIPTIONS

The pharmacy offers home delivery of prescriptions within our local area. Please talk with a pharmacy team member to learn more

### Other questions?

Call **541-880-2094** to speak with a Klamath Open Door Pharmacy team member

**If you need help managing your medications or have questions, please ask to speak with one of our pharmacists**

**Our pharmacist work closely with your providers to ensure you receive the safest, most effective and affordable medications.**